



## Quality Policy

ITALDADI SRL has as its mission the allocation and optimal use of human, productive and financial resources to make its offer of products and services competitive, professional, flexible and qualitatively impeccable, respecting the strategic positioning and long-term profitability.

It is also the intention of ITALDADI SRL to ensure the sustainability of its activities in full compliance with the applicable mandatory regulations.

The commitment of ITALDADI SRL, therefore, translates as follows:

- In the environmental field:

- Continuous improvement of its environmental performance minimizing the potential environmental impacts of its activities and services;
- Ensuring systematic compliance with international and local environmental regulations;
- Ensure that all employees understand their environmental responsibilities and the importance of their contribution to meeting the requirements of the management system, including through training sessions.
- Meet the needs of stakeholders where possible

- In the context of QUALITY:

- Maintain and, where possible, increase a reasonable and continuous improvement of the quality and efficiency of the services provided so as to ensure compliance and satisfaction of the expectations of the customers;



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- Identify work processes and methodologies that are functional to the activities to be carried out that allow a constant and reproducible level of service quality and the clear and unambiguous definition of tasks and related responsibilities;
  - To improve the sensitivity, the spirit of cooperation and the attention of all staff to the aspects of quality, including through targeted training activities.
  - To meet the needs of stakeholders wherever possible.
  - Comply with the applicable legal regulations.
- In the field of SECURITY:
- Conduct its activities in such a way as to safeguard the workers;
  - Respect the laws and regulations in force;
  - Provide training in law enforcement integrating it with respect to specific business problems;
  - Make investments aimed at improving the functionality and safety of equipment, machines and working environments, equipping their employees with personal protective devices and controlling their use.
  - To give staff the tools necessary for a process of sharing that tends to improve the awareness of the role each person plays and to promote ideas for improvement.

The Directorate General, for its part, undertakes to periodically review its Quality and Environment Policy to ensure its continued suitability.



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La Direzione Generale

LUMEZZANE (BS)  
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